



BACI'S 60th AGM



Reflection & Celebration of BACI's Past, Present & Future

Richard Faucher



.....

60 YEARS STRONG

.....

A

TRADITION OF INNOVATION



Burnaby Association for
Community Inclusion

A Proud History...

Early innovation shaped our traditions
and continues to inspire innovation



- ✦ Family Built – Advocacy Driven
- ✦ Focus on learning
- ✦ Relationships
- ✦ Inclusion - everywhere
- ✦ Deinstitutionalization
- ✦ Supported Living
- ✦ Early Intervention
- ✦ Childcare

- ✦ Entrepreneurial Spirit
- ✦ Person-Centred Services
- ✦ Partnerships
- ✦ Intentional Quality Improvement





Re-elect
Patrice
for Vancity Board of Directors
www.patricepratt.ca



RELATIONSHIPS



PARTNERS AND PROSPERITY



AMAZING STAFF TEAM



Reflections on our First 55 Years

The Big Questions...

- ✦ How did we do? Did we take a step closer to our vision?
- ✦ What should we keep doing?
- ✦ What should we do differently?
- ✦ What should we stop doing altogether?



Reflection, Learning, and Innovation

We're *learning* that thinking and acting in new ways is very different than applying old thinking and actions to new situations.

We're *learning* that when we actually think in new ways, new strategies are plentiful and opportunity is everywhere.

We're *learning* that a commitment to *learning* is necessary to ensure growth in the right direction.

We're *learning* that innovation that flows from our *learning* is a central component of our commitment to the people we serve and their families.

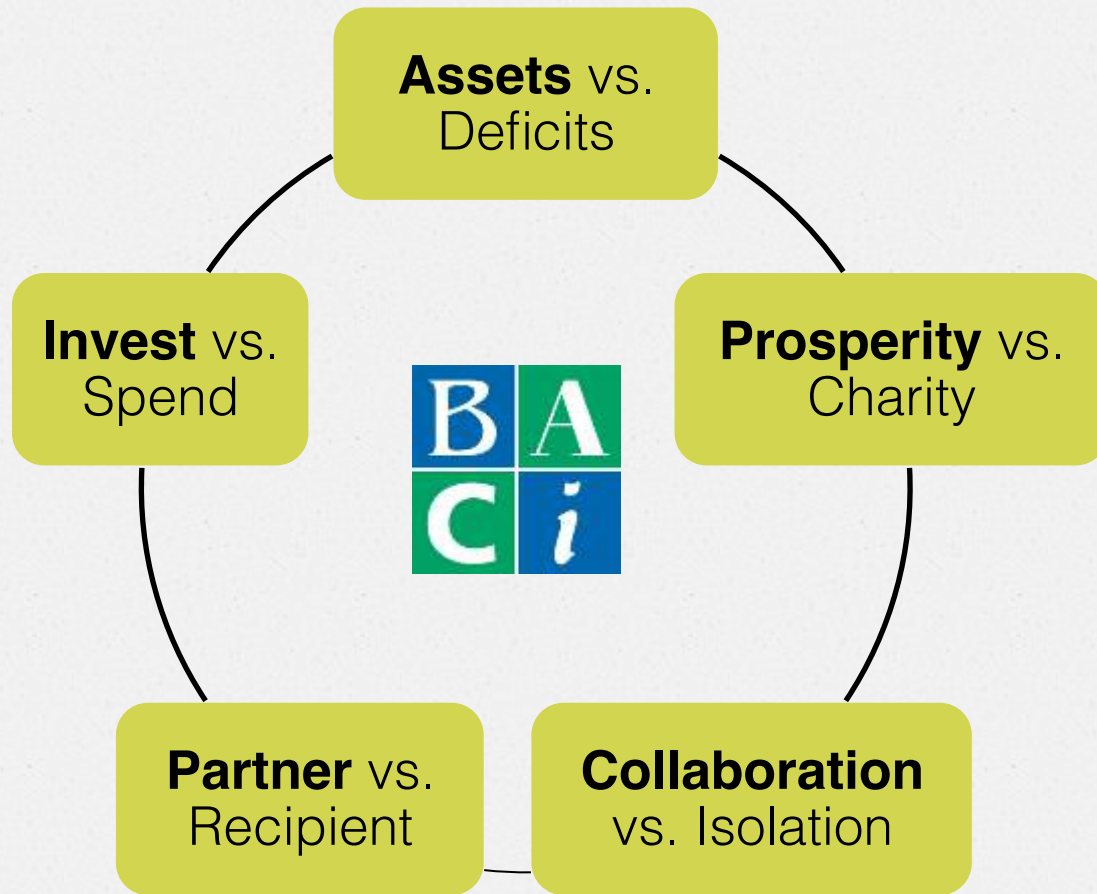
We're *learning* that our experience alone does not lead to *learning*, but experience paired with reflection to *learning* and shapes future *learning*.



HONOURING OUR TRADITIONS.... INNOVATING OUR FUTURE



A New Lens



BACI – Impact Statement and Theory of Change

Impact Statement

BACI supports people with developmental disabilities from Greater Vancouver to live a good life, from birth to death. BACI will increase *being*, *becoming* and *belonging* through advocacy, community development and service delivery.

Our Approach

BACI's Theory of Change proposes that the impact we seek will be achieved through 'change action' in the areas of Advocacy, Community Development and Service Delivery framed within the interconnected 'change themes' of Being, Becoming and Belonging.

Change Themes

Being: Home, Health and Safety, Communication, Positive Social Atmosphere, Access to Services and Resources and Staff Support – helpful supports that look after our being.

Becoming: Employment, Community, Personal Growth, Child Development and the Association – ways that support people becoming contributing, active citizens and visible and valuable members of society.

Belonging: The array of Relationships, Diversity, Accessibility and Inclusion that provide meaning and connection to others including family, friends and loved ones as well as meaningful opportunities for expressing and receiving love and affection – acknowledging our desire for reciprocal bonds that confirm we belong.

Change Action Areas

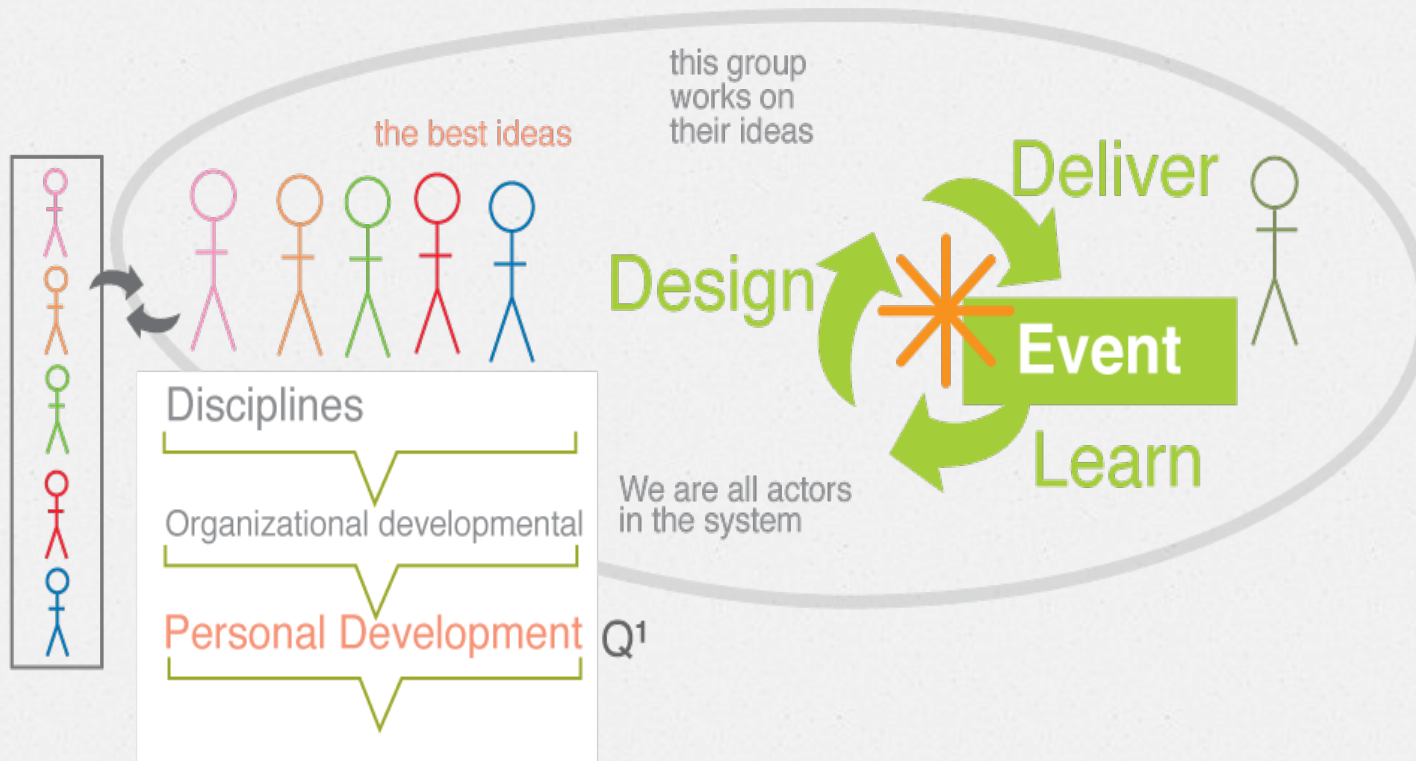
Advocacy: Includes personal, family, community, policy, solution focused.

Service Delivery: Includes personal planning and delivery of children, youth and adult services (IDP, Childcare, Community Inclusion, Employment, Outreach, Residential)

Community Development: Includes personal, institutional and associational. Focus on partnership, collaboration and innovation.

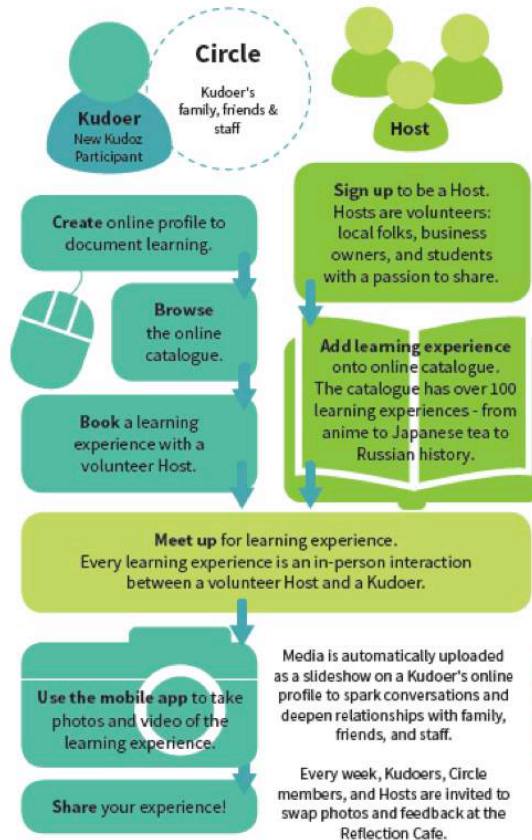


Learning Loop



Kudoz

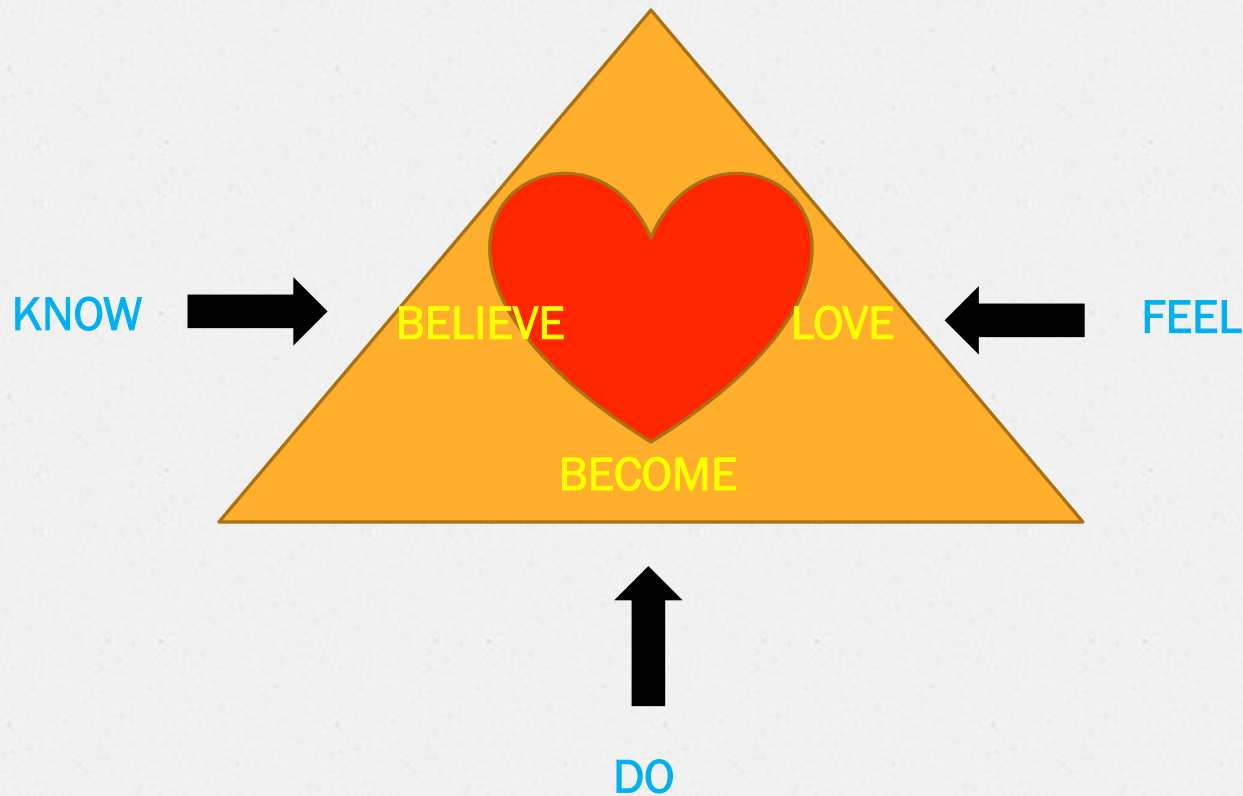
Here's how it works



What are the results of Kudoz?



MEASURING WHAT MATTERS



New Vision

Over the past several years, we have sought intentional change in how we think and work.

The following learning has driven our emerging practices:

- ✧ We must include everyone. We need to find our **community champions**.
- ✧ Catalyzing the principles of **Networks** to achieve Social Change
- ✧ Our relationship with individuals, families and communities must become **reciprocal**.
- ✧ We need to be **part of community**. This means we need to pay attention to what's going on and show up to offer resources and supports.
- ✧ We don't have solutions. **We need to keep listening**.
- ✧ We need to be patient and become **comfortable with ambiguity**.

Steps to the New Millennium

- ◆ Action our **Theory of Change** Strategies.
- ◆ Design a **creative and flexible** service delivery model that will allow the employment specialists, outreach workers, community connectors and Kudoz staff to work effectively together.
- ◆ Start connecting people involved with **employment** around things they care about.
- ◆ Facilitate relationships and create unpaid **networks of support**.
- ◆ **Getting to what matters** by developing a **qualitative evaluation framework**.
- ◆ Develop strategies to explore the **rich social capital** that exist within our neighborhoods.
- ◆ Shifting to a **Network-centric** approach to care.
- ◆ Understanding our role in **culture building**; leverage our assets to stamp out the stigma of disability.
- ◆ **Reflection** as a part of our learning and quality improvement.

“If we are to be innovative about anything in the future, it must be about how we work together...”

Al Etmanski, *Impact: Six Patterns to Spread your Social Innovation*