



Burnaby Association
for Community Inclusion

Getting to the HEART of what matters

ANNUAL REPORT 2017





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**Our Vision
(What we want):**

A society that includes all people.

**Our Mission
(What we do):**

We create places where people of all ages can... connect with family and friends, achieve hopes and dreams, learn and grow, have choices respected, access quality supports and services and believe in and advocate for the rights and responsibilities of everyone.

What some key words mean

Innovation means doing things in new and better ways.

Words like CREATIVE and INVENTION remind us of INNOVATION.

Inclusion means making sure that everyone belongs.

President's Report



Kristina Rody, President

The past year has been a busy one at BACI. We met our 60th Anniversary goal of raising \$60,000 for Children's Services, and finished the year with a true celebration of BACI — a fantastic Open House at Still Creek Centre. What a way to cap off 2016!

Every third year is busy with external Accreditation. It was a pleasure to listen to this year's survey results. The CARF Surveyors reviewed 1,233 Standards of Practice and only gave two Recommendations. All of our programs received "outstanding" reviews and our staff were recognized as being "superb." Surveyors also recognized and appreciated the people we serve and their families, as well as the deep commitment of our Board of Directors in leading our organization.

My favourite story was when the surveyors went to one program to observe how it helps people integrate into the community. To their surprise, they arrived to an empty room. Everyone was out in the community for the day. It doesn't get better than that!

The Board of Directors were busy this year updating the bylaws which govern the organization, and will be presenting them to the membership soon for approval.

The approval of the Filby Court redevelopment will add 15 units of much-needed affordable housing to the property as well as a newly-designed childcare centre and enhancements to community-focused amenities. Construction will start soon!

As we move into 2018, BACI will need to focus on managing its growth, developing a strategy for people who are aging, further exploring alternative housing options, and continuing to best support the people and families we serve. We are well-positioned to push the boundaries in our work and to see what is truly possible when everyone is included.

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Executive Directors' Report



Tanya Sather
Co-Executive Director

It's time again to reflect on our past year – BACI's 60th Anniversary – and think about happenings, highlights, changes and learning. Our 60th was full of wonderful celebrations, including one that also recognized the 25th anniversary of our Still Creek building.



In October, we hosted a 'reunion' of families, people served, friends, employees, and contributors. It was a special evening that captured the BACI feel of togetherness and deep relationships.

BACI's Theory of Change – to be an organization that provides high quality services and is equally committed to community development and advocacy – continues to guide and influence all areas of our operations, service design, policy development, and training. The Theory of Change is what we believe it will take to build good lives for the children, adults, and families we serve.

We continue on the journey of our Strategic Plan. We strive for high quality, personalized services that meet the needs of the people we support and their passions, aspirations and desires for growth. We continue to push forward with our goal of securing more affordable and accessible housing for people with disabilities. We're thrilled to partner with BC Housing and the City of Burnaby to build the 15 new apartments at Filby Court. We're equally thrilled about the new Variety Child Care Centre being developed along with those units.



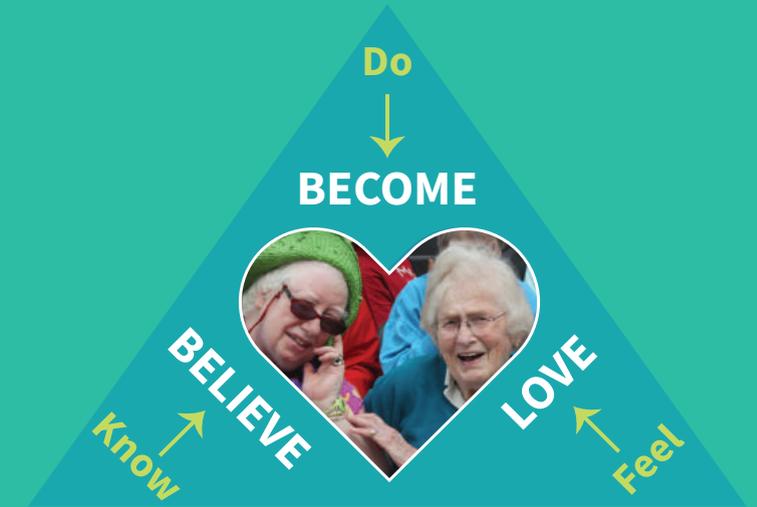
Richard Faucher
Co-Executive Director

BACI also continues its journey as a Disability Confident organization – valuing and promoting diversity and inclusion in all areas of our workplace and the broader community. This past year, we completed a review of our Disability Confident practices and policies and it was great to see what we accomplished. But we also know there is still a lot of work to do around accessibility, whether it relates to attitudes, economics or the physical environment. Regardless, this is another path we continue to take and lead.

Something that unfortunately has not changed is that people with disabilities are often living below the poverty line. As BACI focused on – and advocated for – our strategic theme of prosperity, one of the highlights was our work in that area with former Senator Hugh Segal. As a champion of the Basic Income initiative in Canada, he states that a basic income isn't about more money, but about better outcomes for people – on health, employment, fuller citizenship, education, and housing.

Senator Segal was more than just a moment of inspiration for BACI and those who were invited to participate in his discussions and presentations. He left us with a deeper understanding that this, like any change that is worthwhile and creates better lives for people, requires a lot of work, strategy, perseverance, and courage. Change can't just be wished for!

In our report last year, we talked about the importance of what our good friend Steve Patty terms, "getting to what matters." This is as necessary as ever, and we have changed the way we evaluate our programs to reflect that. BACI continues to care about, and seek evidence for, what the impact our services and supports truly have on the children, families, and adults we serve. We know it's important to track quantitative information and we do that in our annual Outcomes Report. However, we want to know much more than numbers.



The Heart Triangle – developed by Steve Patty, PhD – is helping BACI staff get to the heart of what matters to the people and families we serve. It reminds us to not just ask what people "know," but what they've internalized to truly "believe;" to not just look at what people "do," but what they've "become;" to not just understand what people "feel," but what they deeply "love."

Patty, S. (2013). *Getting to What Matters: How to Design and Develop Evaluation. Dialogues in Action.*



BACI was excited to receive a Barrier Buster Grant from the Rick Hansen Foundation and Federal Government to complete much-needed emergency upgrades to our Still Creek Building.

We want to know the significant moments, the changes people identify in themselves, the effect of what BACI does, and the how and why of what we do as it matters to those we serve. We will keep seeking that information so our organization can respond in meaningful ways and grow that intelligence.

Steve Patty also says that “an organization grows to its most persistent inquiry.” BACI remains excited about the possibilities of Social Research and Design (SR&D). Kudoz is one example of our work in SR&D. Together with our partners – InWithForward, Kinsight (formerly Simon Fraser Society for Community Living), and posAbilities – we have created an on-line learning platform for people with disabilities.

Kudoz marries the talents and contributions of community members with people seeking new and exciting learning opportunities. Both parties gain so much from meeting, sharing, and learning from each other. For Kudoz, success means growing individuals’ sense of self, shattering stigma, and building social capital between adults with and without cognitive disabilities. Other SR&D initiatives include Building Caring Communities and our newest ventures – Ask A Dude and Ask a Gal.

Something that is always hard is the passing of our loved ones, and this past year our hearts were saddened with the loss of several members of BACI’s family – people we serve, family members and employees. All will be deeply missed. However, we need to especially acknowledge our beloved Lois Godfrey, who was one of the founding members of BACI. Lois would fully expect all of us to carry the torch she ignited at her kitchen table 60 years ago. We can honour her memory – and the memory of other BACI loved ones – by keeping it burning bright and strong.

BACI is an organization that exists to create change, great moments, good lives, and a better community for all. This is a true partnership of all our stakeholders – a partnership we cherish deeply and find strength in every day. Thank you all for another great year.

Direct Services - Children & Youth





CHILDREN'S SERVICES

BACI's Variety and Fairhaven Child Care Centres support children to learn and develop through play-based curriculum. Children discover and make sense of their surroundings, relationships and problems through the wonders and adventures of play. They love having the freedom to create and build whatever inspires and interests them.

At Brentwood Park Plus and Southslope Out of School Care Centres, children write and act out theatre productions, run science experiments, and plant vegetable gardens. They are involved in preparing snacks, trying new recipes, taking them home to sample with their families, and deciding whether they'd like to have that snack again.

We use everyday moments like snack time, transitions, outdoor play and circle time, as well as larger field trips and activities, to help children develop physically, cognitively and emotionally. We believe child care is an important part of a child's development and can support children with exploring interests, finding self-esteem and confidence, making connections, building physical literacy, celebrating diversity and inclusion, and developing usable skills.



One of the greatest impacts we want to have is teaching children about inclusion.

Inclusion means that children of all abilities are fully involved in their child care centre, social interactions, and activities. It also means that all children are valued and recognized for the strengths and abilities they have.

The centres also explore the importance of diversity. Staff incorporate art, crafts, food, dance, dress, and symbols of different holidays and cultural celebrations into their activities. Children are encouraged to reflect on and share their cultures, places of origin, and family backgrounds.

Through these initiatives, BACI strives to create environments where children can play, learn, and make friends in a healthy and safe way.

CHILDREN'S RESPITE

Every family's needs are different. Some families want their child to enjoy overnights away, while other families want their child to spend only a few hours with their respite provider. Families find that the flexibility offered through Children's Respite ensures that their unique needs are respected.

This past year we made some wonderful new connections for children and youth and were able to provide much-needed support to the families we serve. Caring for a special needs child can be exhausting and overwhelming at times. It is a relief for parents when they know their child is being well cared for so they can devote time to other family members.

T's family is pleased that he is responding well to his respite provider and happily going out each week. T's mom was never able to leave the apartment before, but now she is able to take his sibling to play at a local park when T is with his respite provider. She is delighted that they are all able to enjoy time outside of their home.

INFANT DEVELOPMENT PROGRAM (IDP)

IDP supports the development of children with special needs from birth to three years. It also supports the learning and growth of the family. Many parents are supported to become experts on their child's diagnosis and often become important resources for our program.

IDP consultants encourage families to connect with each other, find common ground and make friendships that go beyond the program. One former IDP mom started a "Rainbow Parents" group for parents whose children have been diagnosed with autism. She also started an exercise class for moms to take some time out for themselves. Many parents who attend our Playgroup also meet weekly at a park and connect on social media.

With extra support, parents' stresses are reduced and they are able to do more of the things they enjoy. A single mother of an IDP child has achieved a great deal in the past year: ensuring her son attends regular physiotherapy, speech therapy and doctor's appointments, while juggling the demands of studying, completing a practicum at one of BACI's child care centres, and finding a job as an Early Childhood Educator.

YOUTH PROGRAM

In 2017, we took a closer look at our After-School Teen Program and asked some important questions. How can we better connect to resources and activities in the community? Who is not getting what they need? How can we make the program meaningful for all the youth involved?

We spent the Spring working with teens and their families to better understand what they are looking for, and thinking about how we can offer something different. Expect changes for the Teen Program in the coming year!

This year, we also offered a two-week Spring Break Camp for the first time. The camp combined artistic and recreational activities, and the youth built – and performed with – their own puppets. BACI's Youth Summer Camp supported 27 teens by providing opportunities to build on their skills and experience the community in new and different ways.

Direct Services - Adults



Stitching it all together

SERVICE DESIGN OUR 6 PRINCIPLES

1

Focus on Outcomes:

We want to see the people we support dreaming big. We are challenging ourselves to find new ways of supporting these big goals.

2

Learning & Growth:

We know that everyone can learn and grow and we know that with growth comes change.

3

Expecting Change:

We expect that as people learn and grow, the supports that they need will also change.

4

Flexible Hours:

We believe the ability to provide more support when it is needed and less when it is not will allow us to be more responsive to changing life circumstances.

5

Right Time, Right Service:

We want flexibility for people to access different services depending on their specific (and changing) circumstances and goals.

6

Working as a Team:

We believe that engaging with families, individuals, networks and staff differently is critical to achieving different outcomes.

This allows us to make the most of opportunities and respond to changes quickly.

Staff from Community Connectors, BEST and Outreach – along with people served by BACI and their families and networks – have been exploring how we can better respond to the changing needs and expectations of the people and families we support. We looked at how we can better access the specialized skills and expertise that already exist within BACI, and how we can work together to achieve better outcomes. We are:

- Working with individuals, families and staff to test a new way to move through and between different departments at BACI.
- Testing a new Co-pilot role. A Co-pilot will accompany and support an individual through their service journey. They will work with the person and staff to choose the best supports to help the person achieve their dreams and goals.
- Testing new technology systems to increase individuals' ownership over their own information, and to improve collaboration between departments, families and networks.
- Asking a lot of questions: How can we address communication gaps? How do we know if our efforts are having a real impact? Are people interested in more flexible options? And more!

Our goal is to test, learn, develop and improve the stitched services over the next six months in preparation for the new service option, temporarily named Advancing New Support Options (ANSO), to be launched by CLBC in 2018.

COMMUNITY INCLUSION

The people we serve and their families are taking more risks and stepping out of their comfort zones!

Being able to travel independently in the community has had a big impact on people's lives. Several people have learned to take transit independently and can now travel to and from BACI on their own. This took a close partnership with the families and individuals, regular check-ins, and a clear plan for managing risk. The individuals feel more independent and self-directed because they don't have to rely on others or on services like HandyDart.

Some of the people we serve have been quite isolated in the past. In the last two years, one person has gone through tremendous change and personal growth, even when faced with challenging personal circumstances. His support network has been able to let go of their own worries and support him to take some risks. As a result, many social opportunities have opened up to him. He attended his first BACI pizza party in December and the BACI BBQ in June. He is a regular at the community centre gym, goes to movie days and plays sports at the park with friends. He feels like he belongs in the community.



Working closely with CBI Consultants and the Communication Association for Young Adults (CAYA), we created communication systems using visual schedules, pictures and iPads. Finding a system that works for someone and enables them to express themselves is exciting for the person served and their family. This is especially true for those who have not had a good way of communicating in the past. It has helped people learn to express their feelings, wants and needs without having to use challenging or unsafe behavior.

When families witness their family members' successes and personal growth, they are more likely to support new opportunities in the future — even if there is some risk involved.



They're meeting people with similar interests, such as photography or hiking, and strengthening existing friendships. When participants are successful, Connectors take a step back and encourage individuals to start doing more themselves, such as initiating conversations, inviting people for lunch or the movies, or creating their own Meetup groups.

As they learn more about their abilities, people are more positive about their own identity. They are reflecting on their unique gifts, limitations, quirks, habits, and preferences and are becoming more compassionate about who they are – and their journey to who they want to be. They are expressing self worth and loving and trusting themselves more.

Some participants learned that being uncomfortable could be a good thing. One participant acknowledged that it was part of growing and experiencing new things.

“I still have bad days but I just try to do what we talked about and 'deep breath and just 1-2-3 it out the door' when I feel scared...I just do it — when I get there I'm usually so happy that I did it.”

BUILDING CARING COMMUNITIES (BCC)

BCC partners individuals with a Community Connector who walks alongside them in building friendships, exploring their interests and helping connect them to community activities. Participants say that Connectors play an important role in helping them discover the community and themselves. Connectors celebrate the person's successes with genuine excitement, encourage them to go beyond their comfort zones, and support them as they try new things.

Participants have tried lots of new activities, from attending a wrestling match to taking public transit to a new place.

BACI EMPLOYMENT SERVICES & TRAINING (BEST)

Employment is critical to the people we support, enriching lives in ways that resonate with what really matters – the 'being, becoming and belonging of the individual.' Employment creates opportunities, builds confidence, helps people discover their talents and passions, and showcases them in meaningful ways. It enhances people's social and economic independence and encourages active participation in the community.

When Fahim first entered BEST, he wanted support to keep his volunteer job. He and his family soon realized that with the right supports and environment, employment was a goal that Fahim could achieve. Today he is a proud young man with a job that demonstrate his skills, determination and hard work! He is setting new goals for himself and his family stands proudly behind him.

Katherine had been working for over a year as a dishwasher, improving her work ethic and skills. She wanted to aim higher, so she spoke with her employment specialist about getting into the food industry. With her confidence and supports, she soon landed a food prep position. But she was still hungry! Today Katherine has two jobs she loves and is a great example of someone who confidently took control, made decisions, sought support and became what she wanted!





HOME & COMMUNITY SERVICES

Learning to speak up for themselves and asserting their rights has led the people we serve to have deeper conversations around how their homes look, where they want to live, and how they spend their time. Individuals have been planning and carrying out vacations with friends, roommates and staff. They've been dreaming big and trying new things – travelling to Niagara Falls, Canada's Wonderland, Harrison Hot Springs, the Okanagan wineries, Victoria, and campsites around BC.

Listening more deeply to what the people we serve really want has led to positive changes including an increase in independence and decision-making. One person was given the chance to move to Life Sharing, where he is living with the roommate of his choice and enjoying opportunities to do the things he likes.

Residents in our homes are a wonderful example of the BACI feeling of togetherness and deep relationships. One of our homes had a few tough months after a long-time resident suddenly passed away. This left a big gap in the home, where roommates and staff had been together for many years. The folks rallied together, supporting each other and continuing to support the fellow's mom. This helped everyone cope with the unexpected loss.



LIFE SHARING

People supported through Life Sharing express that with the support of someone trusted they are growing, learning and thriving. With the encouragement of their caregivers they have been able to contribute as active citizens in their communities. Life sharing also provides people with an expanded network of both paid and unpaid supports. They are introduced to numerous people through the caregiver's network and through exploration of their new community.

One woman was looking for a place where she could feel comfortable and be herself. She spent a few years trying volunteering, employment and school but nothing felt right. She had always been interested in acting and one day while talking to her caregiver she decided to sign up for drama class. As soon as she met the other actors she realized she found what she was looking for. By making people laugh and feel emotional while playing her character, she found her place in life — and made some new friends too!

One man supported through Life Sharing had a dream to become more independent. He was supported to enroll at Vancouver Community College and completed a ten-month program in Culinary Arts. He then completed a four-month practicum at Terra Breads and just started a new job at Gabi & Jules. He is extremely proud of his accomplishment and looks forward to working for a company with a great reputation for their unique pies and for giving back to the community.

Another person was able to pay off his credit card debt and learn to stick with his shopping budget. He feels like the weight of the world has lifted off his shoulders. He was also taken off a combination of medications and feels much healthier. He has been able to stay employed, earning far above minimum wage. He says he owes his success to the support he gets from his Life Sharing family.



OUTREACH

With the support of Outreach staff, people are learning what's important to them and increasing opportunities to direct their own lives. They are exploring their options, making their own decisions, and choosing where – and with whom – they live.

The people we serve have been expressing their need for semi-independent or independent living and are learning how to apply for housing and access community resources.

One young woman moved out of her parents' house and was supported to move in with her partner, exploring her expectations in a meaningful relationship. An aging individual was supported to reflect on his needs for semi-independent living and secure a safe and comfortable home. Another person was supported to attend a treatment center and is now waiting for new housing.

A number of people are learning new skills, volunteering in the community, or working. Others are feeling more confident about their physical health, improving their eating habits,



FAMILY SUPPORT

Family Support provides BACI families with information about services and resources, both at BACI and in the wider community, as well as opportunities for families to come together to connect and learn.

The South Burnaby Music Therapy Group for Young Children has grown so popular that a new North Burnaby Group has been started. This group now has some regular attendees who sing, learn and play with Teacher Joanie.

Our workshops this year focused on housing. Families learned of the options available to individuals as they get ready to live independently. Creative, innovative housing solutions were presented along with resources for planning a safe and smooth transition.

participating in community programs, getting their driver's license and attending counselling.

One individual who is continually motivated to accomplish his goals is active in Stand up for Mental Health. He uses the Stand Up skills he learned to share his story at events, conferences and training sessions. He is joyfully giving back to his community.

The Outreach team continues to have a great partnership with the Vancouver Food Bank, COBS Breads, the Association of BC Farmers' Markets and Whole Foods, allowing even more people to participate in our weekly Community Kitchens. The diverse group of participants have developed an increasingly tight-knit social network as they explore more healthy food.



Try new things!

Kudoz brings the splendour of new experiences and novelty into the everyday. Kudoers, adults with a cognitive disability, meet Hosts, community members with an interest to share and connect for an hour filled with experiential learning.

Over the course of an hour, Kudoers and Hosts don't just share a new experience, they also share a part of themselves. They develop capacities like kindness, empathy or analysis, or skills like entrepreneurship, teaching, carpentry, arts, biology – you name it! They take something that's a part of their identity and share it.

Sharing your identity takes courage. Violet reflected on her Kudoz experience, "What I learned about myself is I have the courage to meet people, to find perspective. I have courage to do challenging things, to be braver to challenge someone. Courage to meet people. I know it's a little scary, but I have more confidence now."

Violet is not only increasing her confidence, but her competence and independence. She's making her own choices about what she wants to do and when she wants to do it. *"It's like no one tells me what to do now; I'm an adult. Sometimes I didn't do anything. I was stuck. Now, if someone tells me what to do, I can do it... but I'm in charge."*

 **kudoz** is powered by:



pos)Abilities Kinsight)



HUMAN RESOURCES & QUALITY ASSURANCE

BACI's Human Resources & Quality Assurance team works collaboratively with all departments to see that quality services and staffing needs are met, relevant training opportunities are provided, and a well-balanced workplace culture is preserved.

BACI participated in this year's IncludeMe! Survey to better understand our impact in the lives of the people we support. We know that each person's experience is unique, so it is important to learn what is working and what needs improvement. With the survey results, we will be able to create the best supports to achieve being, becoming and belonging for the people we serve.

We have been assessing the needs and wants of staff through leadership training, service evaluations, and a Disability Confidence Review. In response, we offered a variety of training opportunities, including our ever-popular All-Staff Training. We also launched Open Future Learning, an online learning platform that offers specialized learning modules from leading industry professionals.

An enormous team effort was required to achieve excellence from our CARF Surveyors this year.

To celebrate and recognize the on-going work of staff, we hosted an employee recognition event this summer.

Staff's contributions are highly valued and we strive to show our appreciation through various wellness initiatives – weekly Massage Therapy, an Employee Assistance Program, Employee Wellness Survey and Staff Holiday Parties. This is an important element in creating a healthy, stable workforce.



INFORMATION TECHNOLOGY

Technology helps connect us to the world around us and BACI wants to do the same, by making technology available and accessible for our staff and the people we support.

BACI takes advantage of technology by giving our staff the ability to access documents and work away from the office through "the cloud." This allows front-line staff who work in the community and who only have their mobile phone to be able to provide better service, as they can access important documents and contact information remotely. It also allows them to keep track of their schedule and track how their day is going.

The tech team works with various BACI departments to make sure their computers and networks are updated, and to explore how we can continue to use technology to improve our supports and services. For example, we recently implemented a new chat platform that allows staff to communicate directly with the people we serve and their families.

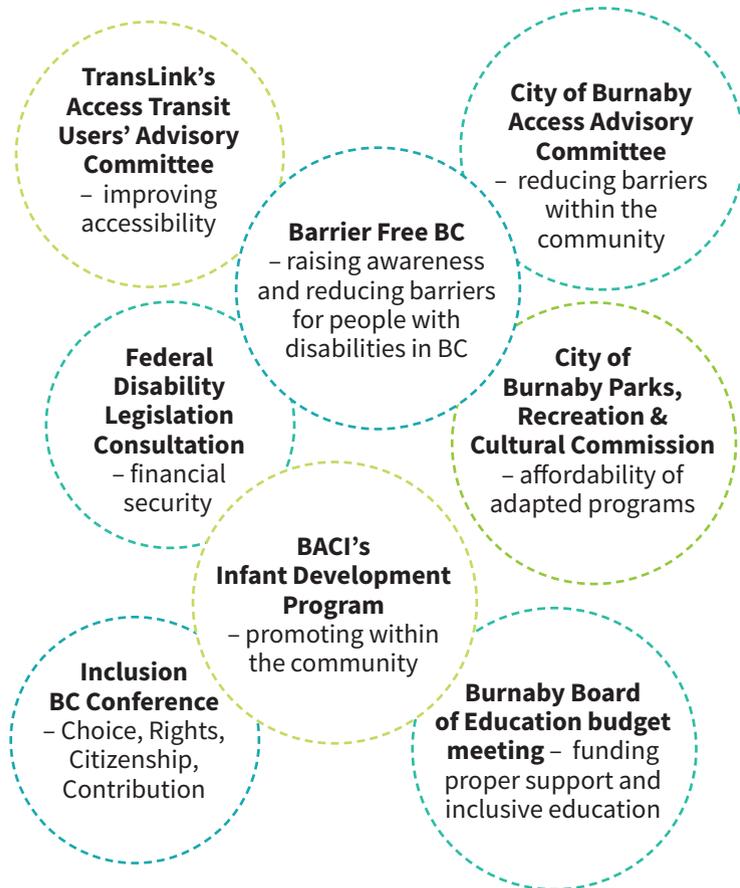
BACI strives to ensure that our staff and the people we support have access to, and can learn about, the newest technologies.



Committees

ADVOCACY COMMITTEE

It's been another great and productive year for the Advocacy Committee! We've been working with many community partners to advance people's Being, Becoming and Belonging, including:



The full Advocacy Committee also participated in BACI's Disability Conference Review. The Committee continues to advocate for creating a good life for the people and families we support!



SENIORS' TEA COMMITTEE

Two events were offered this past year to the seniors and senior family members we serve. Both events had an excellent turnout of individuals, couples and extended families. They are often the main social events of the year for many people.

In November, guests danced and sang along with professional musicians, then enjoyed a delicious dinner that left everyone feeling quite content. A photo booth gave people the opportunity to create keepsake pictures of their new and old friends.

In May, a healthy lunch was offered along with an eclectic roster of entertainers. Guests were encouraged to mix and mingle, and view photo albums celebrating past events.



EVENTS & HOSPITALITY

At BACI we love to celebrate! People always look forward to coming together at our annual Halloween Party, Bonsor Holiday Party and Summer BBQ. This year, our BBQ was sponsored by The Rick Hansen Foundation and Federal Government, and celebrated the Barrier Buster Grant we received to make Still Creek even more accessible.

General Meetings are always times of celebration, with fun themes, guest speakers and delicious food. Many people turn their annual Planning Meetings into times to rejoice in their accomplishments and collaborate in planning for the future. People get together for birthdays, and invite their families and neighbors to house parties.



We rang in our 60th year by hosting an Open House anniversary party! It was a huge success, and there is a good chance you will be invited to more open houses in the future.

SELF ADVOCATES' COMMITTEE

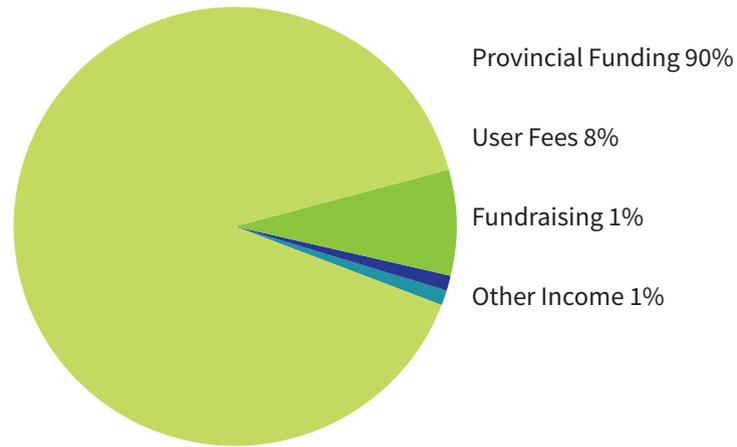
This past year, the Burnaby Association of Self Advocates (BASA) continued our work on bullying and expanded our plain language guide for our peers so they know their Rights, what they can do to end current bullying, and how they can prevent it from happening in the future.

Having a voice – and being heard – is important, so we spent time this Spring encouraging all self advocates to vote in the May 2017 provincial elections and have a say in our future government.

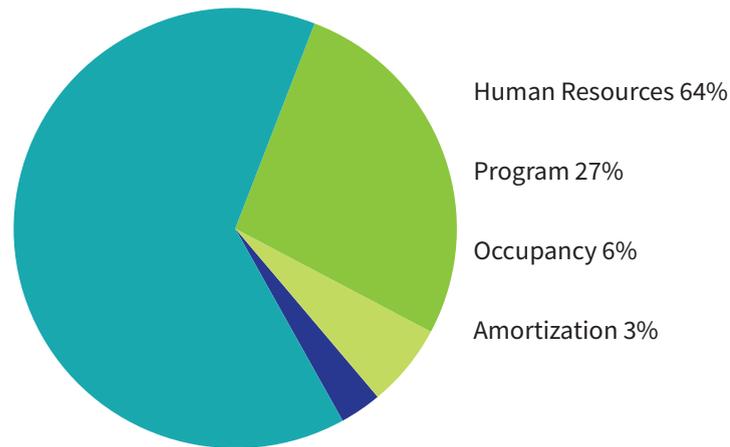
With the change in provincial government, there seems to be more openness to settle the abuse claims of former residents of the Woodlands Institution who were left out of the claims process if they lived at Woodlands before August 1, 1974. We have been monitoring the settlement of these claims and hope to see progress soon.

Financial Summary

Revenues | \$26,155,787.00



Expenses | \$26,171,394.00



Registered Canadian Charity 106819154RR0001
Audited financial statements can be viewed at
www.gobaci.com

The operating results for the 2017 fiscal period is a deficit of \$15,600, which is less than 0.1 % of our annual budget. The net asset position at year end is approximately 1.4% of the annual budget. As a long-term goal, this should be 5%. BACI will continue to employ strategies to strengthen the net asset position.

Operating results: On a comparative basis, operations have increased 5.6% over last year (2016 was 6.5%). The increase is consistent with our historical trends of 6%. This reflects a continued growth in services and wages.

The bottom line: A modest surplus is required to protect the Agency's finances. BACI's long-term goal is to generate surpluses of approximately 0.1% of the annual budget.

Replacement reserves: The replacement reserves form an important asset for the Association – to ensure that our BC Housing properties are provided for should major items require replacement. For this year and future years, any asset additions or improvements for non BC Housing properties will be capitalized and are not included in the replacement reserve figures. The total reserves are sufficient to provide for any major repairs or replacements.

Partnerships and cooperation: BACI continues to investigate new technologies with our financial partners and improvements continue to benefit the Association. This year, the Finance Department implemented new systems including payments, invoicing, receipting, reporting and accountability. We are also moving to a paperless environment, relying on the virtualization of our servers and improved access security.

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- Judy Davis
- June Frith
- Ken Tunnicliffe

- Lisa Haaf
- Li Ying Tang
- Lisa Culpo
- Lois & Ken Kirkwood
- Loredana Sanvido
- Lower Mainland Bengali Cultural Society of BC
- Lynn Clark
- Marathi Society of BC
- Margie Manifold
- Marlene H Lepper
- Mary Schmok
- Mills Basics
- Mission of Care
- Nadia Clarke
- Nellie & Terry Wong
- Pat Burton
- Patrice Pratt
- Provincial Employees Community Service Fund
- Renee J Blackwell
- Renza Bartfai
- Robert & Bridget Nairn
- Roger Sellick
- Ron Booth
- Roseanne Pawson
- S. T. Pernarowski
- Sandra Sellick
- Saw Cheah
- Steve Peterson
- Susan Anthony
- Susan Owen
- Tuftport Industries LTD.
- United Way of Calgary
- United Way Centraide Ottawa
- Vincent Borch
- Vincent Yu
- William Read

- Friends of BACI (\$500+)**
- ADP
 - Americo Carinha
 - Andrew Peszynski
 - BC Association of Farmers' Markets
 - Burnaby Board of Trade
 - Burnaby Meals on Wheels
 - Blue Mountain Quilters' Guild
 - COBS Bread
 - Daniel McDonald
 - Darren B. Schmunk
 - Deloitte Day of Caring
 - Dennis & Joan Rush
 - Ernie Bodie
 - Faye Lee
 - Global Relay
 - Inxs Tile & Masonry LTD
 - Jeet & Jas Sidhu
 - Kristina Rody
 - Lotus Cafe
 - Mackenzie Financial
 - Nancy Melenchuk
 - Nicole Mangan
 - Peter Kerr
 - Peter & Lois Woolley
 - Richards Buell Sutton LLP
 - Royal Canadian Legion #83
 - Royal Canadian Legion #263
 - Tanya Sather-Hull
 - Telus
 - Telus World of Science
 - Traction on Demand
 - Vancity
 - Vancouver Food Bank
 - Vancouver Foundation
 - Vinge & Associates
 - WestJet
 - Whole Foods Market

- Friends of BACI Platinum Level (\$10,000+)**
- BC Gaming
 - BC Housing & Management Commission
 - BCGEU
 - Community Living BC
 - Fraser Health Authority
 - Government of Canada – Accessibility Grant
 - Government of Canada – Canada Job Grant
 - IBM
 - Lewis Family Fund c/o NWM
 - Private Giving Foundation
 - Ministry of Children & Family Development
 - Rick Hansen Foundation
 - Sharing Our Future Foundation (SOFF)
 - The JW McConnell Family Foundation
 - United Way of the Lower Mainland
 - Vancouver Aboriginal Child & Family Services Society
 - Vancouver Coastal Health Authority



Burnaby Association for
Community Inclusion (BACI)

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