

Adults, Children and Families



Conducting Service Evaluations in all programs annually.



Developing the Accessibility/
Diversity Plan for the Association.



Personal Planning and risk assessment associated with the pandemic.



Taking allegations of abuse very seriously and investigating promptly.



Staff



Conducting violence in the workplace risk assessments (twice a year).



Completing the annual employee survey.



A wellness plan of action with a focus on mental health will be developed



Covid-19 Pandemic



Ensuring
Pandemic
Plan(s) is in
place and
revised as
needed



Providing training and accessible information to all stakeholders.



Ensuring all employees have the appropriate equipment to successfully work from home.



Developing strategies for supporting individuals and families receiving virtual services.

Risk Management Plan **Key Actions 2021**





Governance policies provide methods of responding to issues.



Volunteers



Providing orientation and training to all volunteers.



Community Members



Recording and reviewing compliments and concerns and following up.





A plan of actions to address and implement the recommendations from the 2020/21 Audit.



Property and Assets - Buildings



Ongoing review of the emergency preparedness manuals and PPE's inventory.



Completing the Needs Assessment and securing options for BACI's permanent relocation of the Still Creek Building.



Property and Assets



Ensuring a plan of action to address winter road conditions is in place.



Fundraising

Social Enterprise



On-going fundraising strategies are in place.



Completing **BACI's Outcomes Measurement Report** for 2021

Find more information and details in the full report.

