

## Risk Management Plan **Key Actions for 2023**



The Risk Management Plan helps us to safeguard BACI, the people and families we serve, our employees and other stakeholders. It aligns with our values and makes sure that we think of people first, offer good quality services, learn, be practical, transparent and use common sense. Things that help lower BACI's risk are: offering training, equipment and tools; having policies, procedures and supervision; making sure people know what to do and how to do it.

#### **Adults, Children and Families**



Evaluating all programs in 2023 through our CARF Accreditation process.



Creating a set of policies related to Aging – a first step in developing our Aging strategies.



Developing and using an **Evaluation Framework** for the 2022-2027 Strategic Plan.



Discussing risk at each annual planning meeting and noting the plan on MyCompass.

#### **BACI Employees**



A Wellness Plan and on-going evaluation framework are developed with staff input.



Finding opportunities for ongoing performance improvement, engagement and professional growth through the Performance Appraisal process.



Stay Surveys sent to all staff every 2 months, to help identify changes that can increase their engagement and commitment. It also helps us identify how many staff may be planning on making career or life changes.



An action plan on issues relating to Inclusion, Diversity, Equity and Accessibility is in place, with a particular focus on Truth and Reconciliation.

## Board of Directors



Continue to monitor progress on the 2022 – 2027 Strategic Plan

#### **Volunteers**



Giving orientations and training to all volunteers.

## **Community Members**



Reviewing and recording compliments and concerns and following up.

## Financial Practice



A plan of actions to address and implement the recommendations from the 2022/2023 Audit.

## Property and Assets: Buildings



**Exploring options** for BACI's Administrative space.

## Fundraising Events



Ongoing **fund development strategies** are in place.

#### **Technology**



A Technology Plan is in place to deal with key issues like security, information and asset management.

## Contract Liability



Completing BACI's Outcomes Measurement Report for 2022.

#### **Health and Safety**



OSH Committee addresses current workplace issues as well as develops and implements an annual action plan.



BACI has key **policies and procedures** in place, related to
the health and safety of persons
served and employees.

# Find more information and details in the full report.

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