

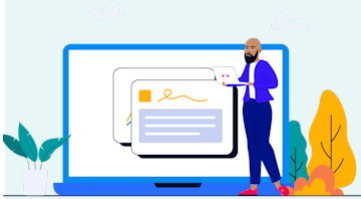


# Risk Management Plan Key Actions for 2024

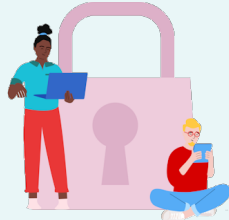


The Risk Management Plan helps us to safeguard BACi, the people and families we serve, our employees and other stakeholders. **It aligns with our values and makes sure that we think of people first, offer good quality services, learn, be practical, transparent and use common sense.** Things that help lower BACi’s risk are: offering training, equipment and tools; having policies, procedures and supervision; making sure people know what to do and how to do it.

## Adults, Children and Families



Using technology to review **Critical Incident Reports** as they are reported.



More resources for **Quality Assurance.**



Our **Evaluation Framework** for the 2022-2027 Strategic Plan guides our priorities and actions.



**Discussing risk** at each annual planning meeting and noting the plan on MyCompass.

## BACi Employees



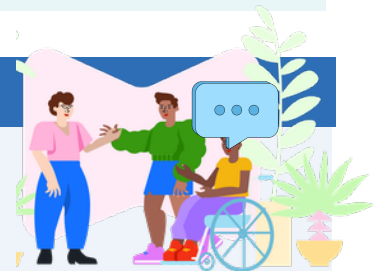
A **Wellness Plan** and on-going evaluation framework are developed with staff input.



Finding opportunities for **ongoing performance improvement, engagement and professional growth** through the Performance Appraisal process.

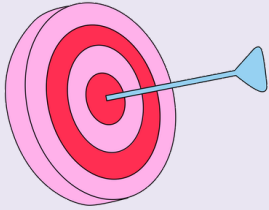


Stay Surveys sent to all staff every 2 months, to help **identify changes that can increase their engagement and commitment.** It also helps us identify how many staff may be planning on making career or life changes.



An action plan on issues relating to **Inclusion, Diversity, Equity and Accessibility** is in place, with a particular **focus on Truth and Reconciliation.**

## Board of Directors



Continue to monitor progress on the 2022-2027 Strategic Plan.

## Volunteers



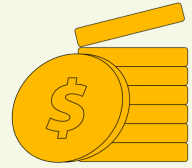
Giving orientations and training to all volunteers.

## Community Members



Reviewing and recording compliments and concerns and following up.

## Financial Practice



A plan of actions to address and implement the recommendations from the 2023/2024 Audit.

## Property and Assets: Buildings



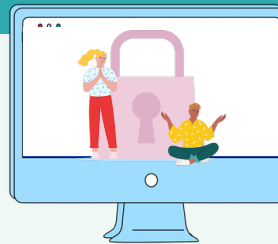
Exploring options for BACI's Administrative space.

## Fundraising Events



Ongoing fund development strategies are in place.

## Technology



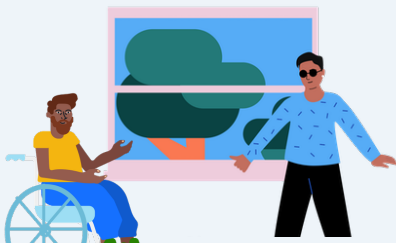
A Technology Plan is in place to deal with key issues like security, information and asset management.

## Contract Liability

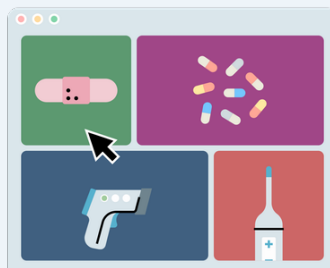


Implementing action plans from our 2023 Outcomes Report.

## Health and Safety



OSH Committee addresses current workplace issues as well as develops and implements an annual action plan.



BACI has key policies and procedures in place, related to the health and safety of persons served and employees.

Find more information and details in the full report.

Art from blush.design by [Bonnie Kate Wolf](#), [Mariana Gonzalez Vega](#) and [Leni Kauffman](#)