

## 9.2 FAMILY/NETWORK INVOLVEMENT POLICY

BACI values the essential roles that families/networks play in the lives of children and adults. The role of informal support is integral to a good life. We also recognize and value the diversity among families/networks and the cultural differences that exist across BACI. We will honor these differences.

The roles that family/network members play include:

- Providing support, love and care;
- Acting as knowledge keeper;
- Acting as advocates;
- Acting as a safeguard;
- Providing on-going feedback related to quality improvement and increase quality of life;
- Providing a connection to the larger community.

Given the importance of these roles, we encourage the participation of all family/network members, immediate and extended, in the lives of the children and adults whom we support.

We respect the differences between families/networks and the different types of relationships that exist within families/networks. We will, with the knowledge and consent of the individual:

- Encourage family members to visit the childcare, homes and programs at any time, while respecting the rights of others;
- Foster in whatever ways possible the relationship between family/network members and the children and adults whom we serve and staff;
- Keep family/network aware of happenings, issues, and concerns with respect to the children and the adults that we serve;
- Ensure that family/network members are included in the personal planning and on-going monitoring of quality of life and services improvement concerning their loved.
- We will make every effort to include family/network in the on-going quality improvement plan.

When communicating with families/networks, both formally and informally we expect a mutually respectful and collaborative approach.

### Linking Policies

- 1.1 Vision & Mission Statements
- 1.2 Guiding Principles
- 1.8 Code of Ethics
- 1.12 Corporate Responsibility Policy
- 2.1 Accessibility Policy
- 9.1 Rights & Responsibilities of People with Disabilities
- 9.4 Promoting Friendships of People with Disabilities
- 9.5 Involvement in Decision Making